



Certificate of Warranty and Liability

保修和责任证书

Between SJE SUZHOU and the Buyer, for products ordered and shipped from SJE SUZHOU

本《保修和责任证书》适用于买方从 SJE 苏州订购和装运的货物，适用于买方与 SJE 苏州之间。

Warranty and Liability period: Two-Year Limited Warranty Policy.

保证与责任期限：2 年有限保修政策。

Warranty and Liability: During the warranty period, Buyer's exclusive remedy will be either repair or replacement, at the sole discretion of SJE and subject to the Terms and Conditions of any component which proves to be defective due to defective materials or workmanship of SJE.

保证与责任：保修期内，买方仅能要求对商品进行修理或更换，且具体方式由 SJE 自行决定，并受被证实的 SJE 的材料缺陷或工艺问题导致零部件瑕疵的《条款和条件》的约束。

SJE DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, AND SJE SHALL NOT, IN ANY MATTER, BE LIABLE FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LIQUIDATED DAMAGES, OR PENALTIES THAT RESULT FROM A BREACH OF CONTRACT, BREACH OF WARRANTY (EXPRESS OR IMPLIED), STRICT LIABILITY, PRODUCT LIABILITY OR OTHERWISE. IN NO EVENT SHALL SJE'S LIABILITY TO BUYER OR ANY OTHER PARTY EXCEED THE LESSER OF (i) THE COST OF REMEDIATING ANY DEFECT OR DEFICIENCY IN THE PERFORMANCE OF SJE HEREUNDER OR (ii) THE PURCHASE PRICE OF THE GOODS IN RESPECT OF WHICH THE CLAIM IS MADE.

SJE 不承担任何关于商品适销性或特定用途适用性的默示保证，且在任何情况下，SJE 均不对因违约、违反保证（无论是明示保证还是默示保证）、严格责任、产品责任或其他原因导致的任何特殊损害、间接损害、惩罚性损害、附随的或后续的损害承担责任（包括约定损害赔偿或违约金）承担责任。在任何情况下，SJE 对买方或任何其他方承担的责任均不超过以下两者中的较低者：(i) 对 SJE 在本协议项下履行义务过程中存在的任何缺陷或不足进行补救所需的费用；(ii) 与提出索赔相关的货物的购买价格。

ANY ELECTRICAL WIRING AND SERVICING OF THE GOODS MUST BE PERFORMED BY A LICENSED ELECTRICIAN. WARRANTY CLAIMS FOR GOODS WHICH WERE AT ANY TIME WIRED OR SERVICED BY ANYONE OTHER THAN A LICENSED ELECTRICIAN SHALL NOT BE HONORED IN WHOLE OR PART BY SJE.

商品的电气布线和服务必须由具有资质的电工实施。若商品在任何时间由不具备合格电工资质的其他人进行过电气布线或服务的，SJE 对该商品的任何保修索赔均不予认可。

Furthermore, this warranty shall not apply to: (a) damage due to any weather-related or other conditions beyond the control of SJE; (b) defects or malfunctions resulting from the Goods not installed, operated, or maintained in accordance with instructions provided, applicable local codes, ordinances, or accepted trade practices; (c) failures resulting from abuse, misuse, accident, or negligence; or (d) Goods repaired and/or modified without prior written authorization from SJE.

另外，上述保证不适用于：（a）天气原因或超出 SJE 控制的其他原因造成的损害；（b）未按照提供的商品说明、适用的当地法规、条例或公认的贸易惯例进行的安装、操作或维护而导致的商



品缺陷或故障；（c）由于滥用、误用、事故或过失导致的故障；或（d）未经 SJE 事前书面许可进行的商品维修和/或改变。

TO OBTAIN WARRANTY SERVICE: Buyer shall assume all responsibility and expense for removal, reinstallation, and freight associated with any warranty service. Any Goods to be repaired or replaced under this warranty must be returned to SJE, or such place as designated by SJE. Buyer can contact SJE Suzhou Service Center 86-512-65072883 for an RMA on any Goods being submitted for a warranty claim.

获取保修服务：与保修服务有关的拆除、重装、运输的全部责任和费用应由买方承担。根据本保修政策，任何需要修理或更换的商品必须退回 SJE 或者 SJE 指定的地点。买方可以与 SJE 苏州客服 86-512-65072883 联系以获取商品的退货授权。

Application of Law and Forum: The transactions between the Buyer and SJE shall be governed by the laws of the People's Republic of China, and any conflict of laws rules and provisions shall be excluded. If the Buyer is registered within the Mainland China, any dispute arising between the Buyer and SJE shall be submitted to Suzhou Industrial Park Primary People's Court for adjudication. If the Buyer is registered outside the Mainland China, the Buyer and SJE agree to submit any dispute between the parties to the Shanghai International Arbitration Center ("SIAC") for arbitration in accordance with the arbitration rules of SIAC in effect at the time of initiating the arbitration.

适用法律及管辖：买方与 SJE 的交易适用中华人民共和国法律，并且排除适用任何冲突规则和规范。如果买方在中国大陆注册，则买方与 SJE 之间的任何争议均应在苏州工业园区人民法院审理。如果买方注册于中国大陆境外，则双方同意将争议提交上海国际仲裁中心并根据届时该仲裁中心适用的仲裁规则仲裁。

Signature / 签名: Ross Bieger

Name/姓名 Ross Bieger

Title/职务 Quality System Manager

Date/日期: 8/27/2025